

Workforce Development

Department of Employment Services (DOES)

Workforce Investment Act (WIA)

- The Workforce Investment Act (WIA) was signed into law by President Clinton 1998. It became mandatory in the District of Columbia on July 1, 2000.
- WIA requires that workforce development services be delivered through a "One-Stop" system, which provides job training, education, and employment services at a single neighborhood or virtual/internet location.
- South Capitol/CVS One-Stop Career Center, 4049 South Capitol Street, SW serves adults, veterans, ex-offenders, dislocated workers and youth.
- WIA legislation changes the manner in which vocational training services are provided to the community.

Workforce Development

Core Services in the One-Stop Career Centers

- Intake and orientation
- Skills assessment
- Job search, job placement, and career counseling
- Labor Market Information (job vacancy listings, job skills requirements, information related to occupations "in demand" and job skills requirements, and occupational wage information)
- Performance and program cost information about eligible training providers
- Local area performance information
- Support services information
- Information on and assistance with filing unemployment compensation claims
- Initial eligibility determination for WIA and Welfare-to-Work programs

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Intensive Services Available in the One-Stop Career Centers

- Comprehensive and specialized job readiness assessment
- Development of Individual Employment Plans
- Group counseling
- Individual counseling and career planning
- Case management services
- Short-term pre-vocational services

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Training Services Available in One-Stop Career Centers

Services for individuals who meet intensive services eligibility, but are unable to find employment, can receive:

- "Individual Training Accounts" (vouchers) that can be deemed for training at approved training providers
- Priority for intensive and training services, if the customer is a TANF recipient or of low-income status

Training and retraining:

- Basic skills
- Occupational skills
- On-the-job
- Customized
- Cooperative education
- Private sector/skills upgrades
- Entrepreneurial
- Employability

Workforce Development

Literacy Programs/Services

- GED Preparation through the University of the District of Columbia
- Self-directed GED Tutorials through specialized software
- Sylvan Learning System Tutorials for TANF recipients)
- Adult Basic Education with D.C. Occupational Industrialization Center (OIC)
- Mobile One-Stop Career Center literacy services (available Spring 2003)
- Transformer mobile adult literacy services (available Spring 2003)

Workforce Development

DOES and CVS Pharmacy Apprenticeship Program

- 1,287 New Hires in 2002
- 717 of these hires were District residents
- 268 of these hires were Ward 8 residents
- Salaries of these hires range from \$6 to \$10 per hour

Workforce Development

Ward 8 Success Stories

Available to answer questions about:

One-Stop Career Centers:

- Shakecia Settles – training and employment
- Leslie Wright – training and employment
- Cynthia Rudisell – training and employment
- Sheila Henderson – training
- Marcus Smith – training

Apprenticeship:

- Odetta Jackson – pre-apprenticeship and apprenticeship programs

Welfare-to-Work, Project Empowerment

- Cathy Brinkley – employed by DHCD
- Jacqueline Motley – employed by DPR

Workforce Development

Opportunities Industrialization Center of Washington, D. C.

3707 MLK Ave. SE
Washington, DC

Current Programs

- MOS/Office Practices Training
- A+ Certification Training
- Project Y.COM (Youth, Communications of the Mind) Radio Production & Web Page Design
- Out- of- School Youth Program (MOS Certification)
- Basic Education and Life Skills
- OIC/DC's programs are coupled with intensive supportive services and aggressive case management

Workforce Development

Soisette Lumpkin – ANC 8D Chair

- Workforce Development Assessment Survey
- Cater training to fit specific needs in Bellevue
- Assisted by Howard University